



NEWLANDS

# Newlands Newsletter

*It's a privilege to care*

Issue 3 • Winter 2008

## Special points of interest:

- Pantomime is here again!
- Dressing the Christmas Tree
- Christmas Carols / Blockley Ladies Choir
- Halloween
- Celebratory Tea
- Restoration

## Pantomime is here again! MOTHER GOOSE



Dressing the Christmas tree in the entrance lobby. Every year we get a fresh Christmas tree and residents help decorate the tree or just enjoy watching while sipping a sherry and getting in the mood for Christmas!



Sherry and mince pies in the drawing room





# Christmas Carols

Once again Stow Primary school children came to sing carols and delight the residents with their excitement and enthusiasm for entertaining and giving pleasure to their audiences!

This year the children went around various residents rooms to sing to residents who had gathered in small groups or in some cases individuals. Here we see the children in two different rooms.



# Blockley Ladies Choir

Early one evening, just before Christmas, some of the Blockley Ladies Choir came to sing Carols for the residents and staff.

The choir was formed 20 years ago and has 30 members. The conductor - Jenny Davey who used to live in Blockley but now lives near Gwent, comes all the way every Tuesday to conduct the choir!

A donation is given to a particular chosen charity each year. All the members of the choir put their nominated charity on a piece of paper in a box and the majority voted charity is chosen. This year the charity was the local Air Ambulance. The choir sing at weddings, charity events and sang for Christian Aid, Bourton recently. We all look forward to seeing them again next year!

# Halloween!



# Colette Todd

Colette always delights our residents and staff with her singing.

Colette has been singing professionally since 1999 and was once the lead singer in "River Dance" and the only singer in Michael Flatley's "Lord of the Dance" in 2001.



# Celebratory Tea!

“Let us not say with grief of her parting, but speak of her presence with gratitude”

Friends of Miss Clarke - otherwise known to her friends as “Tiny”, returned to Newlands to talk and look at photos of happy times “Tiny” spent at Newlands before she sadly died on 4 August, 2008.

There are albums of all occasions taken of the residents, families and friends which can be enjoyed by all. Copies of photos are usually given to the family or can be e-mailed on request. For those visitors who are unable to come very often, it is a wonderful way of sharing what goes on at Newlands with loved ones.



## Restoration



The drawing room not only enjoys spectacular views to the terraces and gardens but it is awash with sun light! Here Nita has put on her sunglasses and it is not even summer!



The pond was cleared out, new pump fitted and the fountain restored. The fish were temporarily housed in the large blue plastic container which was fitted with a pump to give oxygen to the fish.

There are continuing improvements at Newlands with beautiful subtle striped wallpaper in the hallways, restored oak panelling in the lower ground floors, dining room and entrance hall. New soft furniture in the drawing room and a luxurious new carpet throughout!

## Phase 2

Building works are progressing really well and the roofs were on in November and windows fitted in December!

Over the past two years a lot of interest has been expressed and if you would like to be contacted and receive more details when they are available, then please contact Sue Anderson on 01451 870077.

# Quality Assurance

In October surveys were given to Residents, Families, visiting Doctors and Professionals and also left at the reception desk. In December, these surveys were collated and there was a total completed of 20.

Some of the findings were:

Standard of decor	18	good/excellent
Standard of cleanliness	19	good/excellent
Staff appearance	19	good/excellent
Attitude and respect	19	good/excellent
Support and assistance	19	good/excellent
Willingness to help	20	good/excellent
Caring approach	19	good/excellent



Two comments made by two doctors were:

Keep up the good work! Dr Barling - 16 October, 2008

Thank you for providing such a good home! Dr Johnson - 20 October, 2008

## Newlands & Funding

If the need comes to seek help with an elderly loved one, it is a very difficult, emotional and stressful time. Choosing the right home to meet, not only the care or perhaps nursing needs, together with the right environment and location to family and friends, is not an easy task.

Here at Newlands we welcome you to come and see for yourselves.

Our residents are very much individuals in their own home - here - under our caring domain. They are treated to home cooked wonderful meals, delightful gardens and views, own rooms with en-suite and most importantly, they are shown dignity, respect, kindness, patience and love.

Finance can be a consideration and help and advice can be found from the following:

*NHFA funding care on 0800 998833*

*The Association of Independent Care Advisers on 01483 203066*

Long term care insurance plan; also known as an immediate needs annuity, the main benefit of this insurance is that it will continue to pay the insured amount for however long term is required. An immediate needs annuity is tax efficient as well, as payments received from the annuity provider are paid free of tax, as long as they are paid to a recognised care provider.

For more information and other options on equity release, life time mortgages or selling your home ring 0800 970 4885.

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